



REQUEST FOR PROPOSALS

Solicitation Number: R-17-0004-DHS

Standards Management Solution Software as a Service (SaaS)

ADDENDUM #1 – 4 PM Central | March 14, 2017

This addendum responds to questions received by the deadline listed in the Request for Proposals.

Questions and Answers

- Q. 1: Please define “unlimited concurrent users” for the price proposal. Pricing for many of the publishers listed in the RFP is based on, documents provided, number of physical sites accessing and number of “concurrent” users. This relates to the number of individuals whom can access the publishers content simultaneously. In this sense, “unlimited” concurrent users will come at a premium and may not be warranted. Can we provide pricing options ex: 1, 5, 10...unlimited cc users?
- A. 1: [SAWS is issuing a second addendum this same date to clarify the pricing option – please see Addendum 2 posted.](#)
- Q. 2: I am waiting for response from my IT regarding your password requirements, can I send information to you during the process to see if acceptable or do I have to address it all at time of formal submission?
- A. 2: [Please address this requirement in your formal proposal submittal. There will be an opportunity during the evaluation process for SAWS to seek additional clarification.](#)

Q.3: Our assumption is: the portal shall be used by 200 odd internal staff in SAWS's Engineering and construction department. Kindly confirm.

A.3: Yes, but not all at the same time.

Q.4: Does SAWS own Office 365 license? If yes, request you to kindly share the details.

A.4: SAWS does not use Office 365.

Q.5: Kindly share a list of any & all peripheral IT systems which 'the portal' will need to integrate with.

A.5: SAWS is seeking a subscription-based SaaS solution with this RFP; there would not be any integration points with existing SAWS applications.

Q.6: As part of the proposal response, are systems integrators allowed to bid on everything in scope except Software license?

A.6: Please see the answer to Q.5.

Q.7: Will SAWS be open to consider cloud based SaaS proposals?

A.7: No, please see page 5 of the RFP, which specifically states how the proposals shall be submitted.

End Questions and Answers

No other items, dates or deadlines for this RFP are changed.

END ADDENDUM #1